



Our approach to Information Security



INTRODUCTION

Information Security is the practice of protecting information and associated assets from unauthorised access, disclosure, alteration, destruction, or theft. It involves the design and implementation of an Information Security Framework containing a structured set of requirements, guidance and best practices designed to help to safeguard information available in different forms (digital, physical or spoken). Effective Information Security helps to protect information from threats, prevents data breaches, supports business resilience and contributes to customers and stakeholders trust.

Common Information Security threats are:

- Theft of intellectual property
- Identity theft
- Equipment theft
- Information leakage
- Sabotage
- Information extortion
- Software attacks
- DDoS

AGEAS APPROACH TO INFORMATION SECURITY

Ageas has developed and implemented an Information Security Management Framework (inspired by ISO/IEC 27001 standard) containing a range of policies, standards, and processes supported by tools to safeguard the confidentiality, integrity and availability of Ageas information. This comprehensive framework helps to ensure that information security measures are coherent, effective and aligned with industry standards and regulatory requirements.

Information Security concerns all of us – Ageas fosters a security-conscious culture by deploying effective Information Security awareness, communication, training and education programmes to ensure that staff are sufficiently aware of information related risks and understand how to manage them.

The Board of Directors of Ageas is ultimately accountable for the Information Security Policy including the design and oversight of the implementation and correct operation of the related controls. This day-to-day responsibility is assigned to the Ageas Group Chief Information Security Officer (CISO). The Executive Committee of Ageas together with management teams is ultimately responsible for implementation of the Ageas Information Security Management Framework as well as Information Security Management System (ISMS).

Ageas has appointed a Group Chief Information Security Officer (CISO) within its head office, and local CISO's within its operating companies and regional offices. Through the Ageas Information Security Governance Board, the Ageas Group CISO develops and maintains the Information Security Framework and oversees framework embedment within organisation. This includes monitoring of controls, performance of yearly assessments, overseeing information security programmes and initiatives, regular reporting on Information Security related risks and level of maturity to Steering / Risk Committees, Executive Management and Board of Directors.