



Our approach to Information Security

INTRODUCTION

Information security is the practice of protecting information and associated assets by mitigating information risks. Information security is part of information risk management. It involves preventing or mitigating (reducing) the probability of unauthorized/inappropriate access, use, disclosure, disruption, deletion/destruction, corruption, modification, inspection, recording or devaluation, as well as reducing the (adverse) impacts of incidents. Information may take any form, e.g. digital, spoken or physical, tangible (e.g. paperwork) or intangible (e.g. knowledge). The digital world around us is continuously evolving bringing with it increased opportunities, but at the same time risks that can threaten securing information and protecting data. Common Information Security threats are:

- Theft of intellectual property
- Identity theft
- Equipment theft
- Information leakage
- Sabotage
- Information extortion
- Software attacks
- DDoS

AGEAS APPROACH TO INFORMATION SECURITY

Ageas has implemented an Information Security Management Framework (taking inspiration from ISO/IEC 27000 series standard) that aims to protect confidentiality, integrity, availability and traceability of information through the implementation and management of appropriate controls. Our robust framework is implemented to provide assurance to various stakeholders such as management, employees, partners and customers that Ageas is providing an adequate level of protection to information assets.

Information Security concerns all of us – Ageas deploys effective Information Security awareness, communication, training and education programmes to ensure that staff are sufficiently aware of information related risks and understand how to manage them.

The Executive Committee of Ageas is ultimately accountable for the information security within our organisation. Ageas has appointed Chief Information Security Officers (CISOs) within its head office, its operating companies and regional offices. Through the CISO Community, the Ageas Group CISO develops and maintains the information security strategy and policy that supports information security governance framework including related controls, and coordinate information security implementation across the organisation, overseeing information security programmes and initiatives, performs yearly assessments and regularly reporting on information security related risks and level of maturity to Steering / Risk Committees, Executive Management and Board of Directors.